# PERRY JOHNSON CONSULTING, INC.

The World Leader in ISO 9000 Standards

# IATF 16949:2016 INTERNAL AUDITOR TRAINING

# Course Outline 3 Days

### I. Introduction

- A. Brief History of ISO/TS
- B. Who does IATF 16949 apply?
- C. The goal and Purpose of IATF 16949
- D. 8 Quality Management Principles
- E. Associated Standards and Guidance Documents

# II. Meeting the Requirements of ISO/TS 16949

- A. PDCA Cycle of Process Management
- B. Interrelationship of Processes
- C. Relationship of Core Tools (MSA, FMEA, APQP, SPC, PPAP)
- D. Customer-specific Requirements

## III. Process Approach to Auditing

- A. Quality Management System Audit
- B. Process Audit
- C. Product Audit

### IV. Audit Program Management

- A. Planning, Initiating, and Conducting the Audit
- B. Collecting Evidence
- C. Audit Reporting
- D. Auditor Competence

## V. Corrective/Preventive Action

- A. Process Improvement/Process Measureables
- B. Continuous Improvement
- C. Relationship to Quality Objectives
- D. Customer Focus

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