

PERRY JOHNSON CONSULTING, INC.

The World Leader in ISO 9000 • AS9100 • ISO 14000 • ISO 27001

ISO 27001 INTERNAL AUDITOR TRAINING COURSE

Course Outline

- I. Introduction/Course Evaluation Process**
- II. Internal Auditor Program Management**
 - A. ISO 19011 Guidelines
 - B. Essential Audit Vocabulary
 - C. Three Types of Quality Audits
 - D. The Process Approach
 - E. What is a Quality Management System?
 - F. What is an Audit?
- III. ISO 27001 Process Based Structure**
 - A. Review of Sections 4-10
 - B. Practical Application Exercises
- IV. Progression of an Audit**
 - A. Initiate the Audit
 - B. Conduct Document Review
 - C. Prepare for On-Site Audit Activities
 - D. Conduct On-Site Audit Activities
 - E. Prepare, Approve, Distribute Report
 - F. Complete the Audit
 - G. Conduct Audit Follow-up
- V. Seeking Objective/Evidence through Documentation**
 - A. Sizing Up Documented Information, Customer, & Regulatory Requirements
- VI. Nonconformities**
 - A. What are nonconformities?
 - B. Recording nonconformities
 - C. Case study exercises
- VII. Corrective Action Follow up**
 - A. Responsibilities of the Auditee
 - B. Follow-Up Scheduling
 - C. Monitoring Corrective Action and Risk Management for Effectiveness
 - D. Flow Down to Suppliers
 - E. Actions Taken if Untimely/Ineffective
 - F. Continual Improvement
- VIII. Adding Value to the Audit**
 - A. Providing useful data for risk
 - B. Focusing on results
 - C. Suggesting areas of improvement
- IX. Performing a Mock Internal Audit**
 - A. Application of audit planning
 - B. Form teams
 - C. Collecting Evidence through Interviewing and Observations
 - D. Verifying Customer Requirements Met
 - E. Identifying and Recording Nonconformities
 - F. Conducting a Closing Meeting

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Introduction/Course Evaluation Process

You will also learn how to evaluate information security manuals, operating procedures and other information security documentation; plan and organize an audit; collect and analyze audit evidence; report nonconformities; and report audit results.

In order to pass the minimum requirements of this course, delegates must **successfully complete a daily regimen of continual evaluation**. Delegates will be continually monitored by the facilitator(s) and will need to demonstrate acceptable performance in all areas. Facilitator(s) evaluate delegate performance in such areas as:

- “ Understanding of the standards requirements.
- “ Grasp of the principles to be applied to management systems auditing.
- “ Participation in class discussions.
- “ Responding to questions.
- “ Completing team and individual activities and exercises.
- “ Communication skills.
- “ Attendance and punctuality.
- “ Professionalism and attitude.

Course Objectives and Goals

This course is designed to:

- **Explain the purpose, content of the core management system documents: ISO 27001, ISO 27001, ISO 27002, and ISO 19011.**
- **Interpret requirements of ISO 27001 in the context of an audit.**
- **Describe roles and responsibilities of internal auditors and internal audit team leaders.**
- **Plan and conduct an audit as described in ISO 19011, demonstrating ability to:**
 - **plan and prepare effectively.**
 - **gather objective evidence.**
 - **analyze and interpret information to determine conformity.**
 - **report the audit and summarize conclusions and findings.**
 - **conduct follow-up activities, including evaluation of corrective actions.**

Upon completing this course, delegates should have an understanding of the complete auditing process; the responsibilities and skills required of an internal auditor and internal audit team leader; how to plan and organize an audit, and how to evaluate and report audit results. Under most internal audit programs, passing this course would constitute adequate training for a qualified internal auditor of management systems.

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